



AusIMM
CONFERENCE

World Gold Conference 2019

Sponsorship Prospectus



PERTH
11-13 SEPTEMBER

#worldgold2019

Proudly supported by



worldgold.ausimm.com

Organising Committee

CONFERENCE CHAIR:

Leon Lorenzen FAusIMM(CP)

Lorenzen Consultants and Mintrex Pty Ltd

COMMITTEE MEMBERS:

Chris Carr FAusIMM(CP)

Independence Group NL

Bill Staunton

Curtin University

Mike Erickson MAusIMM

AngloGold Ashanti

Janine Herzig FAusIMM(CP)

MetVal Pty Ltd

Peter Lind

Gold Corp Inc

Fiona Morgan FAusIMM

Mintrex Pty Ltd

Geoff Phillips

Geoff Phillips Consulting

Daniel van der Spuy MAusIMM

Process IQ

Andries Swart

AngloGold Ashanti

Graeme Ovens

Goldfields

EVENT MANAGEMENT: THE AUSIMM

AusIMM
CONFERENCE

FOR FURTHER ENQUIRIES

PLEASE CONTACT:

AusIMM Conference

PO Box 660, Carlton South

Victoria 3053 Australia

Phone: +61 (0)3 9658 6120

Email: conference@ausimm.com.au

CONFERENCE VENUE:

Crown Perth

Great Eastern Hwy

Burswood WA 6100

Telephone: 1800 556 688

Web: www.crownperth.com.au

Contents

MESSAGE FROM THE CHAIR 01

TARGET AUDIENCE 02

BENEFITS OF SPONSORING 04

BOOKING FORM 05

SPONSORSHIP OPPORTUNITIES 15



A message from the chair

Leon Lorenzen FAusIMM(CP)
World Gold Conference 2019
Conference Chair

Unlocking sustained value from gold deposits will be the main theme of the next World Gold Conference, hosted by The AusIMM, in Perth, Australia on 11-13 September 2019.

This World Gold Conference series is a joint venture between The Australasian Institute of Mining and Metallurgy (The AusIMM), the Southern African Institute of Mining and Metallurgy (SAIMM) and the Canadian Institute of Mining, Metallurgy and Petroleum (CIM).

This conference will include all aspects of gold mining, including exploration, geosciences, mining (including geotechnical aspects), metallurgy (processing), environment and related themes. Due to the diversity of gold mining interest, various workshops will be incorporated within the program. The conference will be preceded by MetPlant on 9-10 September in the same venue.

On behalf of the Conference Organising Committee, I invite you to support World Gold Conference 2019



Target Audience

World Gold 2019 conference aims to attract a wide range of contributors willing to share their experiences and insights into this crucial issue. Corporate leaders, operators, service providers, financial institutions and researchers are invited to contribute case studies, perspectives on important issues, and unique solutions to the variety of challenges across the entire range of development activities.

Market Reach

World Gold 2019 will undertake an extensive marketing, promotional and media campaign to promote the conference ensuring the success of the event and giving you the opportunity to access a highly targeted and influential audience.

Online

World Gold 2019 will have its own dedicated website providing all the latest information on the conference, call for abstracts, online registration, plus space dedicated to World Gold 2019 sponsors. World Gold 2019 updates and alerts are emailed to more than 10 000 AusIMM members and the greater minerals community.

Social Media

World Gold 2019 will be promoted through social media platforms including Twitter and LinkedIn.

Conference Themes

- Pre-concentration and coarse particle gangue rejection
- Gold ore characterisation approaches for a new era of processing
- Innovative Mining Practices/Developments
- Pre-oxidation of refractory ores
- Sensors, monitoring and control
- Mineralogy and Characterisation
- Exploration of new gold deposits
- Gold Mine Optimisation (Mining, Processing and Exploration)
- Water in the modern gold mine: enhancing quality, managing chemistry and targeting less intensive usage options
- New developments in Comminution (crushing and grinding)
- Economic design and modelling of comminution circuits
- Process Flowsheet Optimisation
- Filtered tailings and mitigation of tailings dam risks
- Life of Mine (mine closure, community engagement, etc.)
- Digital Transformation / Industry 4.0
- Geology on Orogenic Gold Deposits

Key Dates

Call for Abstracts Closes	9 October 2018
Notification to authors of abstract acceptance	December 2018
Final paper & copyrights due	11 June 2019
Conference Dates	11-13 September 2019

Editorial & Advertising

As well as the AusIMM's own print and digital publications, World Gold 2019 will be promoted via press releases, in the print media and articles in related industry journals, publications and websites.

Benefits of sponsoring

Participating as a sponsor can take you straight to your target market and demonstrate your level of support and commitment to the minerals industry. The World Gold Conference 2019 can provide your organisation with:

1

maximum exposure at a premier conference devoted to those involved in the minerals community

5

access to a broad network of industry partners

2

an opportunity to build and reinforce strategic relationships within the mining industry

6

find new business opportunities

3

time to network with industry colleagues and develop strategic relationships with key decision makers

7

time to present latest innovations and new products or services to a relevant audience, and showcase your expertise and capabilities

4

a cost effective way to reinforce your organisation's brand and build brand awareness amongst a relevant audience

8

increased marketing opportunities including visibility on the conference website and associated marketing materials

Sponsorship opportunities at a glance

All prices are quoted in Australian dollars and are inclusive of the Australian Goods and Services Tax (GST).

Conference Partnership	Platinum Sponsorship A\$24,200 Exclusive	Gold Sponsorship A\$16,500 Four (4) opportunities	
Networking	Conference Dinner SOLD Exclusive	Welcome Reception A\$7,700 Exclusive	Coffee Cart SOLD Exclusive
	Networking Drinks A\$5,500 Exclusive	Lunch Sponsor A\$3,300 Three (3) opportunities	Exhibition Booths A\$4,400 Limited opportunities
Program Involvement	Conference Proceedings A\$6,600 Exclusive	Technical Session Sponsor A\$4,400 Limited opportunities	
Conference Materials	Name Badge & Lanyard SOLD Exclusive	Delegate Bag A\$5,500 Exclusive	Conference App & Participant List \$6,600 Exclusive
	Note Pads and Pens SOLD Exclusive	Satchel Insert A\$1,100 Unlimited opportunities	

Platinum Sponsor

High visibility, superior quality, corporate credibility in an uncluttered environment that makes your message stand out.



A\$24,200

Exclusive Opportunity

As the platinum sponsor of World Gold 2019, you receive high visibility, superior quality, corporate credibility, and an uncluttered environment that makes your message stand out. This package offers unique exposure and we are confident your participation at this level will provide you with excellent leveraging opportunities.

Exhibition

Two (2) complimentary raw spaces or shell scheme exhibition stands (3m x 3m, with exhibition entitlements) in a premier position

Registration

- Four (4) complimentary full delegate registrations, including tickets to all social functions

Program involvement

- Opportunity to sponsor one (1) technical session
- Opportunity to provide a pull-up banner for the sponsored technical session

Company branding and promotion

- Your company logo on all onsite major signage including: entry features, registration desk, plenary room, program boards and sponsor acknowledgement signage
- Your company logo on program PowerPoint slides throughout the conference

- Your company logo on the front cover of the conference program
- One (1) full-page colour advertisement in the conference program
- Verbal acknowledgement of support as the World Gold 2019 platinum sponsor by the conference chair in the opening plenary session
- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens)

Gold Sponsorships

A\$16,500

Four (4) opportunities available

Associate your organisation with World Gold 2019 and take advantage of the maximum exposure this conference will offer. We will work alongside you to provide multiple opportunities to promote your organisation before and during World Gold 2019. We are confident your participation at this level will provide you with excellent leveraging opportunities

As a World Gold 2019 conference gold sponsor, you will benefit from prominent levels of exposure and representation with the following entitlements:

Exhibition

One (1) complimentary raw spaces or shell scheme exhibition stands (3m x 3m, with exhibition entitlements) in a premier position

Registration

- Two (2) complimentary full delegate registrations, including tickets to all social functions

Program involvement

- Opportunity to sponsor one (1) technical session
- Opportunity to provide a pull-up banner for the sponsored technical session

Company branding and promotion

- Your company logo on the International World Gold 2019 website, including a hyperlink to your company's website
- Your company logo on all onsite major signage including: entry features, registration desk, plenary room, program boards and sponsor acknowledgement signage

- Your company logo on program PowerPoint slides throughout the conference
- One (1) full-page colour advertisement in the conference program
- Verbal acknowledgement of support as the World Gold 2019 gold sponsor by the conference chair in the opening plenary session
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens)

Networking

Conference Dinner

SOLD

Exclusive Opportunity

The social highlight of the conference will guarantee you the opportunity to host the delegates for an unforgettable evening of entertainment in a relaxed atmosphere. Don't miss out on this exclusive networking and branding opportunity.

Registration

- Two (2) complimentary full delegate registrations, including tickets to all social functions
- One (1) reserved table at the dinner in a premier position including 10 tickets

Conference dinner

- Signage provided by you to be displayed in the conference dinner venue and/or in the pre-dinner networking area
- Opportunity for a senior representative to sit at the VIP table
- Opportunity for a senior representative to make a short two minute presentation to dinner guests
- Opportunity to provide a rolling PowerPoint presentation or video to display during the dinner
- Opportunity to present a gift to delegates on dinner tables (at sponsor's additional cost)
- Your company logo will feature in the dinner menus

Company branding and promotion

- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website

- Prominent acknowledgement in all conference publicity, including registration brochure, marketing emails, program and conference proceedings
- Company logo and acknowledgement in the conference program
- Verbal acknowledgement of your support as the sole conference dinner sponsor by the conference chair in the opening plenary session and at the dinner
- One (1) piece of promotional literature in each delegate satchel (excluding notepads and pens).

Additional

- Additional opportunities to theme the dinner, provide entertainment or include a dinner speaker, are negotiable to make this evening memorable and special.
- Please discuss this with Event Management.

Networking

Coffee Cart

SOLD

Exclusive Opportunity

Be responsible for fuelling conference delegates over the three-day program. This opportunity is an excellent way to promote your organisation.

Entitlements include:

Registration

- One (1) full delegate conference registration including tickets to all social functions.

Company branding and promotion

- Company branding on the front of coffee machine and on all sponsor supplied cups.

- Opportunity to provide a pull-up banner to sit beside the machine.
- Your company logo on the conference website, including a link to your company's website.

Welcome Reception

A\$7,700

Exclusive Opportunity

Make an impact with this opportunity to welcome delegates with your branding at the Welcome Reception.

Registration

- One (1) full delegate conference registration, including tickets to all social functions.

Welcome Reception

- Four (4) additional Welcome Reception tickets
- Signage provided by your company to be displayed during the Welcome Reception
- Opportunity to present a branded gift to delegates (at sponsors additional cost)
- Opportunity to provide branded napkins for delegate use throughout the Welcome Reception (at sponsor's additional cost).

Company branding and promotion

- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website
- Acknowledgment on conference marketing materials
- Company logo and acknowledgement in the conference program
- Company logo on program PowerPoint slides throughout the conference
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens).

Networking

Networking Hour

A\$5,500

Exclusive Opportunity

This hour of power will provide an exclusive opportunity for delegates to network and socialise amongst the exhibition.

Entitlements include:

Registration

- One (1) complimentary full delegate registration.
- Two (2) additional tickets to the networking hour.

Company branding and promotion

- Signage provided by your company to be displayed during the Networking Hour.
- Opportunity to present a branded gift to delegates.
- Your company logo on the conference website, including a link to your company's website.
- Acknowledgment on conference marketing materials.

- Company logo and acknowledgement in the conference program.
- Company logo on program PowerPoint slides throughout the conference.
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens).

Lunch Sponsors

A\$3,300

Three (3) Opportunities

This is an ideal opportunity for you to provide hospitality to all conference delegates.

Day 1 – Wednesday 11 September

Day 2 – Thursday 12 September

Day 3 – Friday 13 September

Registration

- One (1) complimentary full delegate registration.
- Two (2) guest tickets to the sponsored lunch.

Company branding and promotion

- Signage provided by your company to be displayed during the sponsored lunch break.
- Your company logo on the conference website, including a company profile and link to your company's website.
- Your company logo on conference marketing materials.
- One (1) piece of promotional literature in each delegate satchel (excluding note pads and pens).

Program involvement

- Verbal acknowledgement as then lunch sponsor by the session chair at the session prior to the nominated lunch.

Conference Program Involvement

Conference Proceedings

A\$6,600

Exclusive Opportunities

The conference proceedings are a valuable reference document for delegates during and long after the conference. Provided to attendees prior to the conference as a downloadable eBook.

Registration

- One (1) full delegate conference registration, including tickets to all social functions.

Conference proceedings

- Your company logo along with the conference branding on the cover of the eBook proceedings
- A suitable PDF document representing your company may also be included in the eBook proceedings.

Company branding and promotion

- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website.

- Acknowledgement on conference marketing materials.
- Company logo within the registration brochure.
- Company logo on PowerPoint slides throughout the conference.
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens).

Technical Session Sponsor

A\$4,400

Limited Opportunities

This is your opportunity to demonstrate your commitment and support to the technical program. Align your company with a technical session and use this opportunity to brand your core business. Sessions will be allocated in order of confirmation once the program has been finalised.

Registration

- One (1) full delegate conference registration, including tickets to all social functions.

Technical Session

- Company name associated with the nominated session
- Invitation to chair/co-chair the conference session you sponsor
- Company logo featured on the session AV screen and the opportunity to provide a pull-up banner for the sponsored technical session
- Opportunity to place a flyer on the conference attendee seats for the beginning of your session

Company branding and promotion

- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website
- Acknowledgement on conference marketing materials
- Company logo and acknowledgement in the conference program
- Company logo on program PowerPoint slides throughout the conference
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens)

Conference Materials

Name Badge & Lanyard

SOLD

Exclusive Opportunity

Delegates will receive a conference name badge to be worn for the duration of the conference. Have your branding on each name tag – the only opportunity to be visible at all times.

Registration

- One (1) complimentary full delegate registration, including tickets to all social functions

Conference name tags

- Exclusive naming rights and branding of the conference name tags

Company branding and promotion

- Your company logo on the International World Gold 2019 website, including a hyperlink to your company's website

- Acknowledgement on conference marketing materials
- Company logo and acknowledgement in the conference program

Delegate Bag

A\$5,500

Exclusive Opportunity

One (1) full delegate registration, including tickets to all social functions.

Registration

- One (1) complimentary full delegate registrations including social functions

Company branding and promotion

- Your company logo printed on conference satchels.
- Your company logo on the World Gold 2019, including a hyperlink to your company's website
- Acknowledgment on conference marketing materials

- Company logo and acknowledgement in the conference program
- Company logo on program PowerPoint slides throughout the conference
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens)

Conference App & Participant List

A\$6,600

Exclusive Opportunity

The conference app and participant list are two of the most useful items for a conference. Frequently referred to by participants, sponsors and sponsors during and after the conference.

Registration

- One (1) full delegate conference registration, including tickets to all social functions

Company branding and promotion

- Your company logo on the conference app
- company logo on splash page and app banner

- Company logo on program PowerPoint slides throughout the conference
- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens)
- Your company logo on the International World Gold 2019 website, including a hyperlink to your company's website

Conference Materials

Note Pads and Pens

Exclusive Opportunity

Have your branded stationery available for all delegates to use during the conference – your pads and pens will be inserted into all delegate bags and will also be available for delegate use at the registration desk.

Note pads and pens to be supplied

by the sponsor. Quantities and delivery details to be provided by event management.

Note pads and pens

- Inclusion of your company branded note pads and pens into delegate bags (to be provided by sponsor)

- Use of your company note pads and pens at the conference registration desk available for delegate use

Satchel Insert

A\$1,100

Unlimited Opportunities

We invite you to include an insert into the conference bags. This may be in the form of a corporate flyer or gift.

Please note that providing a bag insert only will not entitle you to be listed as a sponsor of this event.

Inclusions

- One (1) piece of promotional literature in each delegate bag (excluding note pads and pens).

Company branding and promotion

- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website

Exhibition Opportunities

A\$4,400

Limited Opportunities

The conference program has been designed to maximise the opportunity for delegates to visit the exhibition. All refreshment breaks will be located within the exhibition area, providing exhibitors with the maximum opportunity to showcase their products and interact with delegates.

Included in each 3 m x 3 m booth are the following:

WALLS

Polished aluminium frame with white melamine infill panels

FASCIA

All open aisle frontages will have a fascia sign consisting of one company

name and stand number. Computer cut vinyl and standard lettering (maximum 30 characters)

LIGHTING

Two (2) track spotlights per 9 sqm (lights are mounted on the inside of the front fascia)

POWER

One (1) single power point per stand, regardless of size. Power point is positioned in the rear corner of the stand

Additional inclusion

- One (1) complimentary delegate registration, including attendance to all social functions

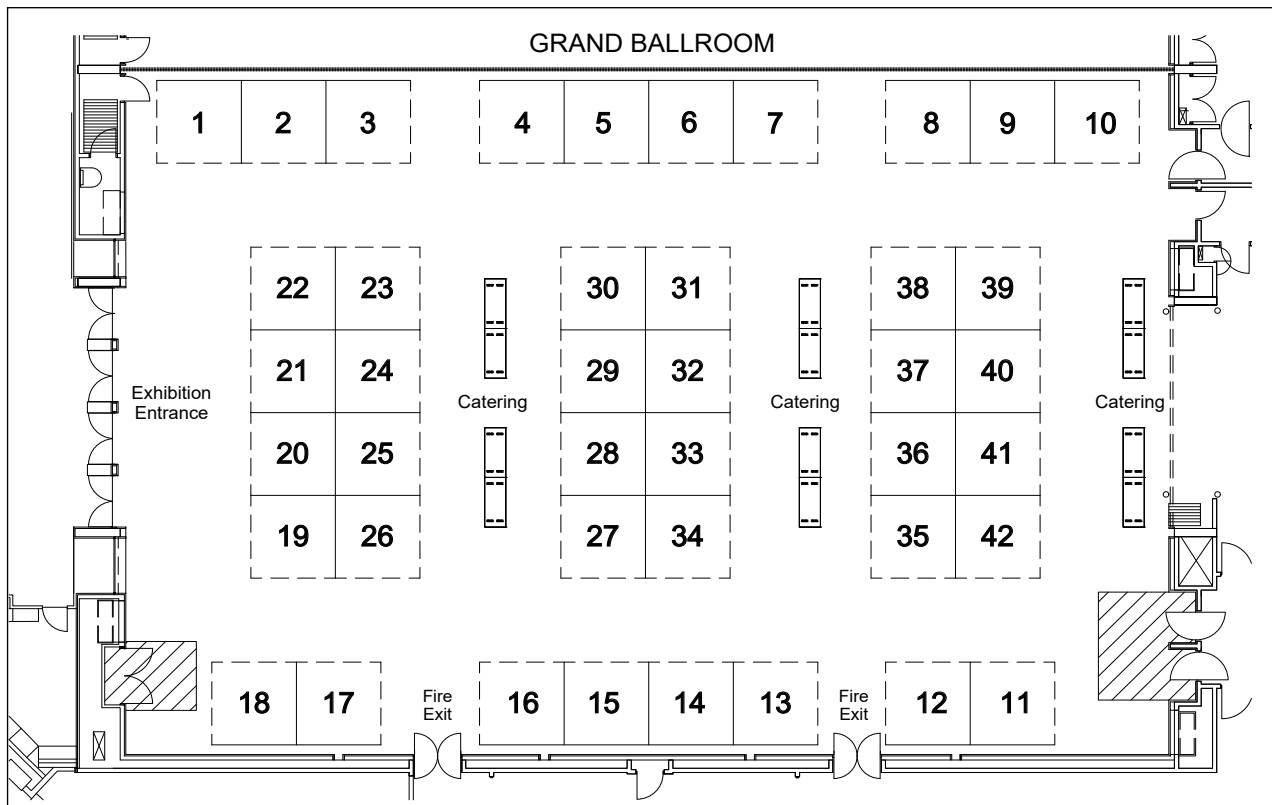
- Your company logo on the World Gold 2019 website, including a hyperlink to your company's website
- Acknowledgement on conference marketing materials.

Additional equipment

Included in each 3 m x 3 m booth
Additional equipment can be ordered through the exhibition contractor. Upon your booking, your details will be forwarded to the exhibition company and they will contact you directly.

Coffee breaks / Lunches / Networking hour

All coffee breaks, lunches and the Welcome Reception will be served throughout the exhibition area.



Partnership Discount

Partner for both Metplant 2019 and World Gold 2019 to receive a discount on your package.



METPLANT
2019



MetPlant 2019 will be held on the 9-10 September at the Crown Perth and will be followed by World Gold 2019. We invite sponsors and exhibitors to participate in both events and have a brand presence across the week.

MetPlant 2019 will concentrate on the practical matters of design and the development of themes associated with the World's Best Practices across whole of life of plants. As with the highly successful earlier conferences in the series, the papers are expected to include mineral processing, hydrometallurgy, biometallurgy, pyrometallurgy, environmentally related aspects of plant operations, site remediation on closure and energy efficiency. Case studies and discussion of world's best practice in plant design, control and operations are encouraged.

Conference delegates will include design and maintenance engineers, operations managers, planning engineers, metallurgists and process engineers, equipment suppliers and consultants.

Sponsors and exhibitors who participate at both Metplant 2019 and World Gold 2019 will receive a 10% discount on their package.

Partnership Discount



Plant Design & Operating Strategies – World’s Best Practice

Conference Themes

- geometallurgy, mineral processing, hydrometallurgy, biometallurgy and pyrometallurgy
- design of metallurgical plants
- greenfield, brownfield and expansions
- feasibility studies, project management
- process and equipment selection
- construction and commissioning
- whole of life planning and operations
- control and instrumentation
- case studies of optimised operations

The conference brings together a broad range of disciplines from across the minerals industry involved in the ‘whole of life’ planning and operation, (from design and maintenance engineers, operations managers, planning engineers, metallurgists and process engineers, environmental specialists, equipment suppliers, service providers and consultants) to discuss and review developments in metallurgical plant design and the optimisation of operations.

Terms and conditions

1. The Australasian Institute of Mining and Metallurgy will hereafter be referred to as 'the organisers'.
2. Charges will be based on the stand modules as shown in the plans of the exhibition which will include the total package shown in the brochure, or as may be amended unless items are excluded as will be shown in the contract.
3. If the exhibitors fail to comply in any substantial respect with the terms of her/his agreement the organisers shall have the right to sell the space, the exhibitor, however, to be liable for any loss suffered by the organisers thereby, and all monies paid by the exhibitor hereunder shall be absolutely forfeited to the organisers. If in the event of the exhibitor failing to occupy the said space by the opening time of the show, the organisers are authorised to occupy or cause the said space to be occupied in such manner as it may deem best for the interest of the exhibitor and without releasing the exhibitor from any liability hereunder.
4. The organisers reserve the right to replan the modular plans to the benefit of exhibitors and delegates, as they see fit.
5. The organisers reserve the right to decline any application or modular space and no application will be considered unless made on the correct form and paid in full. This form is to be completed fully and without alteration and stand modules are let on these conditions.
6. No stand will be held as let until this form is signed and returned to the organisers with the appropriate payment. In the event of the exhibition being cancelled, the organisers will return all payments but will not be responsible for the cost of any work carried out by the exhibitors or their contractors.
7. No exhibitor shall erect any sign, stand, wall or obstruction, which in the opinion of the organisers interferes with an adjoining exhibitor.
8. No exhibitor shall display on her/his stand any advertisement for goods manufactured and/or sold, or services provided by a non-exhibitor unless written permission has been obtained from the organisers and no stand may be sublet in any manner without the consent of the organisers.
9. Exhibitors will comply with the rules and regulations stipulated by the organisers, the Health Department and the Metropolitan Fire Brigade and with all relevant state and Commonwealth Acts.
10. The exhibitor will not damage any walls or floors or ceiling of the exhibition area in which her/his stand is located or by nails, screws, oil, paint or any other cause whatsoever.
11. Storage of any products or materials (including packaging) is the responsibility of the exhibitor. The organiser is not responsible for providing storage space at the venue.
12. Exhibitors liabilities: Every exhibitor hereby accepts liability for all acts or omissions of him/herself, her/his servants, contractors, agents and visitors and undertakes to indemnify the organisers. To keep them indemnified against all liability in respect thereof and against all actions, suits, proceedings, claims, demands, costs and expenses whatsoever, which may be taken or made against the organisers or incurred or become payable by them arising out of the supply by the exhibitor of samples of any kind whatsoever whether such samples be sold or given away free and including any legal costs and expenses and any compensation costs and disbursements paid by the organisers on the advice of counsel to compromise or settle any such claims. Notwithstanding the indemnity hereby given, the exhibitor undertakes to arrange appropriate third party liability insurance.
13. Insurance liability: Neither the organisers nor the hall owners will be responsible for the safety of any exhibit or property of any exhibitor, or any other person, for loss or damage of, or destruction to same, by theft or fire or any other cause whatsoever, or for any loss or damage whatsoever sustained by the exhibitor by reason of any defect in the building caused by fire, storm, tempest, lightning, national emergency, war, labour disputes, strikes or lock-outs, civil disturbances, explosion, inevitable accident, force majeure, or any other cause not within the control of the organisers or for any loss or damage occasioned, if by reason of happenings of any such event, the opening of the exhibition is prevented or postponed or delayed or abandoned, or the building becomes wholly or partially unavailable for the holding of the exhibition. The exhibitor agrees and undertakes to insure in their full replacement value of the contents of her/his stand and all associated equipment and materials.
14. The exhibitor is responsible for the safety of her/his products, displays and stands. During move-in or move-out period, material should be not left unattended at any time.
15. Exhibitors must provide staff for their modular space for the total time that the show is open.
16. Exhibitors may only conduct competitions or offer prizes with the permission of the organisers.
17. Exhibitors' name-tags will be issued to all exhibitors and their staff; these are not transferable and must be worn at all times during the show. The organisers reserve the right to charge any offender of transferring name tags, an additional full registration fee.
18. Volatile or toxic liquid etc. must not be stored in the display areas without permission in writing of the organisers. Exhibitors who obtain such permission must provide at least two fire extinguishers of an approved type and retain these on their stands. Exhibitors using such items will be liable for any damage caused.
19. The organisers will take all precautions they consider necessary for the protection and security of exhibited articles but cannot be responsible for the safety, loss or damage of any exhibit or other property or any other person under any circumstances whatsoever.
20. The organisers reserve the right to postpone the holding of the exhibition from the set dates, and hold the exhibition on other dates as near to the original dates as practicable, utilising the right only where circumstances necessitate such action and without any liability to the organisers.
21. If due to any unforeseen circumstances it is found necessary to close the exhibition on any day or days or to vary the hours the exhibition is open the organisers reserve the right to do so, at their sole discretion.
22. The organisers may from time to time add to or vary the foregoing rules and regulations and do anything at their sole discretion they deem desirable for the proper conduct of the exhibition, provided that such amendments or additions do not operate to diminish the rights reserved to the exhibitor under the agreement and shall not operate to increase the liabilities of the organisers.
23. Cancellation of space: In exceptional circumstances the organisers will be prepared to consider cancellation of their contract with exhibitors, but only if the following conditions are complied with:
 - That the request is received in writing and at least two months prior to the opening of the exhibition.
 - That the organisers are able to re-let the cancelled space in its entirety.
 - That the reason given for the request of the cancellation is, in the opinion of the organisers, well founded.
 - That the exhibitor agrees that the organisers shall retain 50 per cent of the cancelled booth price if the cancellation is presented in writing 30 days or more prior, no refund applies to cancellations made within 29 days prior to the exhibition start date. No Exceptions.
24. Conduct of exhibitors and representatives:
 - Annoyance: The organisers reserve the right to stop any activity on the part of any exhibitor that may cause annoyance to other exhibitors or visitors. Business must be conducted only from the exhibitor's own stand and under no circumstances may this be carried out from a gangway or elsewhere in the exhibition.
 - Microphones and music: The use of microphones and music is permitted, but the volume must not be such as to cause any annoyance to other exhibitors. The organisers reserve the right to prohibit their use if in the organiser's opinion any annoyance is being caused.
 - Gangways: Any encroachment upon gangways or passages shall be deemed to be a breach of contract and articles or goods found therein during the period of the exhibition may be removed by the organisers or their agents and the organisers shall not be responsible for any loss thereto occasioned by such removal.
 - Dress standards: Exhibitors are to dress in a manner reflecting the delegates – business attire or very smart casual. Inappropriate footwear and dress, in the view of the organiser will not be accepted. The organisers decision is final.
25. Right of rejection: Exhibits are admitted to the exhibition, and shall remain there, solely on strict compliance with these rules and regulations. The organisers reserve the right to prohibit in whole or in part and reject any exhibitor or her/his representative in the case of failure to compliance with the rules and regulations. There shall be no return of payment if such rejection or prohibition is deemed necessary by the organisers.
26. Dismantling the exhibits: Exhibits must not be removed and displays must not be dismantled either partly or in total, before closing time on the last day of the exhibition. All exhibits and display material must be removed as soon as possible and by the time indicated.

Cancellation of sponsorship:

Cancellations of sponsorship and/or table displays must be received in writing by email only.

Refunds will apply as follows:

More than six (6) months prior to the conference commencement date – 75% refund (less 25% administration fee).

Six (6) - Three (3) months prior to the conference commencement date – 50% refund (less 50% administration fee)

Three months prior to the conference commencement date – NO refund.

